

Report to the Somerset Primary Care Trust on 19 October 2011

<p>Title: REPORT ON THE NHS SOMERSET ASSURANCE FRAMEWORK</p>	<p align="center">Enclosure J (SPCT 2011/107)</p>
<p>Enclosure:</p>	<p>A report on the key risks facing NHS Somerset is enclosed, supported by the NHS Somerset Assurance Framework for the period to 30 September 2011</p>
<p>Link to Strategic Objectives:</p>	<p>5 To ensure that high standards of patient safety, are embedded throughout the organisation and those organisations through which care is provided and commissioned</p> <p>11 To ensure that the principles of good governance are embedded throughout the organisation</p>
<p>Links to the NHS Constitution:</p>	<p>9 You have the right not to be unlawfully discriminated against in the provision of NHS services including on grounds of gender, race, religion or belief, sexual orientation, disability (including learning disability or mental illness) or age.</p> <p>10 The NHS commits to make decisions in a clear and transparent way, so that patients and the public can understand how services are planned and delivered.</p> <p>11 The NHS commits to make the transition as smooth as possible when you are referred between services, and to include you in relevant discussions.</p> <p>12 You have the right to be treated with a professional standard of care, by appropriately qualified and experienced staff, in a properly approved or registered organisation that meets required levels of safety and quality.</p> <p>13 You have the right to expect NHS organisations to monitor, and make efforts to improve, the quality of healthcare they commission or provide.</p>

	<p>15 The NHS commits to continuous improvement in the quality of services you receive, identifying and sharing best practice in quality of care and treatments.</p> <p>17 You have the right to be treated with dignity and respect, in accordance with your human rights.</p> <p>20 You have the right to privacy and confidentiality and to expect the NHS to keep your confidential information safe and secure.</p> <p>38 The NHS commits, when mistakes happen, to acknowledge them, apologise, explain what went wrong and put things right quickly and effectively.</p> <p>39 The NHS commits to ensure the organisation learns lessons from complaints and claims and uses these to improve NHS services.</p>
Risk Register:	The Assurance Framework and Corporate Risk Register set out the principal risks to the Primary Care Trust in meetings its Strategic Objectives
Risks Identified if not on Risk Register:	Not applicable
Current Controls to Reduce Risk:	Controls in place to mitigate risks are set out in the Assurance Framework and the Corporate Risk Register
Details of Residual Risk Following Recommendations:	Not applicable
Resource Implications:	Resource implications are set out in the Risk Register
Any Legal Implications or Links to Legislation:	Health and Social Care Bill 2011
Equality Considerations:	Any equality issues identified are recorded in the Risk Register

Public Involvement History:	The Assurance Framework and Corporate Risk Register are published on the NHS Somerset website
Previous Considerations:	The Assurance Framework is reviewed quarterly by the Integrated Governance Committee and was considered by the Primary Care Trust at its meeting on 16 March 2011